



**New York Children’s Health and Behavioral Health Transition:
Children’s Aligned HCBS Webinar Series: Webinar #1
Frequently Asked Questions (FAQs)**

Below is an FAQ concerning Children’s Aligned HCBS Webinar Series: Webinar #1 which covered Caregiver/Family Supports and Service, Community Self-Advocacy Training and Supports, and Respite.

As of March 2019

#	Topic	Question	State Response
1	Background Check/ Fingerprinting	Do all current providers need new fingerprinting and background checks even if they have had them previously?	These checks are not transferable, all HCBS and Care Managers will require CHCR, SCR and SEL checks even if they were performed previously. See Background Check Guidance document for more information: https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hh_children/docs/background_check_guidance_for_hcbs_providers.pdf
2	Billing	What category of service are HCBS billed under?	HCBS will be billed under 0268. All HCBS designated providers should have that category added to their Medicaid ID number.



3	Caregiver/Family Supports and Services	How does Caregiver/Family Supports and Services (CFSS) differ from Family Peer Support?	FPSS is provided by someone with lived experience to help parents and caregivers by empowering them, helping them navigate systems and negotiate services that the child is engaged in. Family/Caregiver Supports and Services is provided by a person with a Bachelor's degree. Their role is to help the family negotiate systems with specialized expertise in schools, education, juvenile justice, etc. A family peer might provide Family/Caregiver Support Services as well if they meet the qualifications.
4	Caregiver/Family Supports and Services	Can a Credentialed Family Peer Advocate without a bachelor's degree provide this service?	Yes, minimum qualifications to deliver these services are a high school diploma, equivalency or a State Education Commencement Credential with related human service experience.
5	Community Self-Advocacy Training and Supports	Does a caregiver or family member have to be present to bill or can you work on the goals with just the enrolled youth?	No, the parent/caregiver does not need to be present.



6	Community Self-Advocacy Training and Supports	Can providers use Community Self-Advocacy Training and Supports to work with kids in school similar to a 1:1 aide?	No. This service cannot be used to provide special education services to the child/youth.
7	Community Self-Advocacy Training and Supports	For Community Self-Advocacy Training and Supports, if you meet with 3 collaterals for the same child at the same time (e.g. parent, classroom aide & classroom teacher) would this be considered a group?	For billing no, as you are billing through the child and all the collaterals are there for the same child.
8	Community Self-Advocacy Training and Supports	What are the Community Self-Advocacy Training and Supports hour per day limits?	There is a limit of 3 hours per day.
9	Community Self-Advocacy Training and Supports	Can Community Self-Advocacy Training and Supports be provided in the community with a collateral helping the child and family understand what the youth needs to be successful in that environment?	Yes. Services should be offered in the setting least restrictive for desired outcomes, including the most integrated home or other community based settings where the child/family lives, works, engages in services, and/or socializes.



10	Community Self-Advocacy Training and Supports	How does Community Self-Advocacy Training and Supports differ from care management role?	Care managers coordinate services for the child and family. Community Self-Advocacy Training and Supports aims to help equip the child/family to understand their own services and the resources available to them so they can play an active role in care and treatment decisions.
11	Eligibility	If a child is determined eligible for HCBS services by a Health Home Care Manager, is the child eligible for the entire menu of HCBS services or does the care manager determine which specific services they are eligible for?	If a child is HCBS eligible, then they are eligible for all HCBS services but should only receive the services that are documented in the plan of care as relevant to the child/family's goals.
12	Eligibility	Are children that are enrolled in Health Homes that are not transitioning from one of the Waivers, able to access the HCBS services?	Health Home eligible youth are not automatically eligible for HCBS. Children will need to meet target/risk/functional criteria to be determined eligible for HCBS.
13	Independent Entity	What is the role of C-YES?	The Independent Entity, referred to as C-YES will conduct HCBS Eligibility Determinations for children who are not yet enrolled in Medicaid and assist the child/family with Medicaid enrollment (if eligible). Additionally, the Independent Entity will conduct HCBS Eligibility Determinations,



			<p>annual re-determinations, and develop Plans of Care for children who opt out of Health Home Care Management.</p> <p>The Independent Entity is not a provider of HCBS.</p>
14	Limitations/ Exclusions	Are there restrictions on facilities in which these services can be provided?	There are specific exclusions. Please refer to the HCBS manual for Limitations/ Exclusions.
15	Limitations/ Exclusions	Can you provide more detail about the Caregiver/Family Supports and Service limitation regarding special education/IDEA?	Special education and related services that are otherwise available to the individual through a local educational agency, under the provisions of the Individuals with Disabilities Education Act (IDEA) cannot be provided as part of HCBS.
16	Plan of Care	Who will be responsible for creating the Plan of Care (POC) for HCBS?	The POC should be developed collaboratively with other service providers and the family, however, the Care Manager is ultimately responsible for developing the POC.



17	Plan of Care	Are Respite staff completing their own treatment plans for frequency, scope and duration or is this covered in the Health Home POC?	HCBS service providers should complete a service plan detailing frequency, scope and duration for inclusion in the POC.
18	Rates	Have the HCBS rates been released?	Yes. They can be found here https://www.health.ny.gov/health_care/medicaid/redesign/behavioral_health/children/docs/draft_bh_kids_hcbs_rate_summary.pdf
19	Respite	Can Crisis Respite be provided in the youth's home or must it be provided in a Respite program?	Crisis Respite services may be delivered in the home or out of home, in a residence by a qualified practitioner, out of home/residence by staff in community based sites or in allowable facilities.
20	Respite	Are Medicaid participating afterschool / camp programs considered a Planned Respite service?	No, afterschool/camps that a child attends are not billable. Respite can only be billed by a designated respite provider and the child would have a dedicated respite worker that would work with the child to reach their goal attached to the service and indicated in their POC.
21	Respite/ Medically Fragile	When it is necessary to support a child in Respite who has medical needs that require a nurse, how can both the Respite provider and	The nurse and the Respite provider are fulfilling different needs of the child, if a child requires a nurse they would seek this service through the State Plan



		the private duty nurse bill without running into a "double billing" problem?	
22	Respite/ Medically Fragile	Can medically fragile/technology dependent children receive Respite in a DOH Skilled Nursing Facility?	HCBS respite providers are designated by the Interagency Designation Team. A list of HCBS respite providers can be found here: https://www.health.ny.gov/health_care/medicaid/redesign/behavioral_health/children/provider_design.htm
23	Respite/ Medically Fragile	How would an agency obtain designation to provide Respite services for medically frail children?	Provider Designation instructions can be found here: https://www.health.ny.gov/health_care/medicaid/redesign/behavioral_health/children/provider_design.htm
24	Service Delivery	Can services be delivered at two different times of day as long as the amount does not go over the daily rate?	Yes, different HCBS services can be provided on the same day and must be provided at different times in order to bill for both. Additional information on billing can be found here: https://www.health.ny.gov/health_care/medicaid/redesign/behavioral_health/children/billing.htm
25	Training Requirements	Are the pre-service training requirements expected to be completed by staff by 4/1? What happens if they are not?	Staff members are required to complete Mandated Reporter training prior to delivering HCBS. Training to be Completed within Six (6) Months of Children's Waiver Implementation for



			<p>Existing Staff or within Six (6) Months of Hire for New Staff For staff hired before April 1, 2019, the following training must be completed within six (6) months of the 1915(c) Children’s Waiver implementation on April 1, 2019. For staff hired on or after April 1, 2019, the following training must be completed within six (6) months of hire date.</p> <ul style="list-style-type: none"> • Personal Safety/Safety in the Community • Strength Based Approaches • Suicide Prevention • Domestic Violence Signs and Basic Interventions • Trauma Informed Care <p>These trainings must be completed by staff providing all HCBS except Youth Peer Support and Training (YPST), Family Peer Support Services (FPSS), and Crisis Intervention (CI).</p> <p>All training records of staff must be recorded and maintained for auditing purpose.</p>
26	Training Requirements	Will prior training be accepted to meet these requirements?	Yes, additional guidance will be provided
27	Training Requirements	What are some examples of OMH-recommended suicide prevention training? Is Safe Talk OMH-recommended?	Yes, additional guidance will be provided.



28	Training Requirements	Is there any specific curriculum on trauma-informed care training?	No, there is no specific curriculum for trauma informed training to date. Additional guidance will be provided.
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